



# Richard (Ricky) Ruggles

## Contact:

207.776.9140  
richardruggles.com  
ricky@ruggles.dev  
linkedin.com/in/ricky-ruggles

## Technical Skills:

### Development:

HTML5, CSS3, SCSS, JQuery, MVC .NET, PHP, Angular CLI, Bootstrap, Wordpress, Drupal

### Source Control:

Mercurial, GIT, SourceTree, Bitbucket

### Adobe Creative Cloud:

Photoshop, Illustrator, InDesign, XD

### Wireframe & Prototypes:

Sketch, Balsamiq, Protoshare, Visio

### Collaboration:

Invision, Basecamp, Atlassian JIRA & Confluence, Slack, Teamwork

### Design:

Mobile App Design, Web Application Design, User Interface Design, User Experience Design, Responsive Design

### Security Compliance:

SOC2, FISMA-NIST etc.

### Payment Gateways:

Authorized.NET, Stripe, PayPal

\*\* Referrals upon request

## Work Experience:

### Ceannate Corp (2015 - Present)

#### *Creative Development Lead*

Organized monthly one-on-one meetings with team members to assess career goals and discuss longer term priorities.

Initiated monthly UI/UX meeting to establish and continuously improve company usability and web standards.

Started "Coffee Talk" team meeting to improve communication and clarify priorities between design and development teams.

Collaborated with executives, clients, business leads, developers, and designers to launch B2B/B2C web and mobile applications.

Estimated project timelines and milestones for clients and executives and facilitated resource allocation, based on the planning poker methodology.

Wrote technical and business documentation for knowledge transfer and reference.

Collaborate with design team to produce digital and print collateral.

Implemented X-Ray in JIRA and established new QA strategy for development and creative teams.

Created testing sets, plans and executions and provided direction for QA team.

Established and promoted SourceTree/other GIT protocols to maintain orderly codebase for a multitude of project branches.

### Tecture, LLC (2007 - 2015)

#### *Front-End Developer/Client Support*

Assisted short-handed support team by generating tickets and delegating client requests.

Maintained and built WordPress and Drupal websites for clients on time and under budget

Implemented SASS to enhance CSS writing and maintainability.

Initiated a company wide project kickoff meeting to improve communication concerning project goals and deadlines.

Improved client satisfaction and support revenue by creating a monthly support allocation plan for clients.

Lead weekly client support update meetings to discuss business goals and accomplishments

## Education:

Bachelor Degree - Fine Arts (Interactive Media Design)  
Illinois Institute of Art - Chicago  
Graduated: December 2006